

Behavioral Based Interview Questions

- Describe a situation in which you were able to use persuasion to successfully convince someone to see things your way. (Negotiation skills)
- Describe a time when you were faced with a stressful situation that demonstrated your coping skills. (Working under deadlines and pressure)
- Tell me about a time when you had to go above and beyond the call of duty in order to get a job done. (Dedication and resourcefulness)
- Tell me about a time when you had too many things to do and you were required to prioritize your tasks. (Prioritization skills)
- Tell me about a difficult decision you've made in the last year. (Decision making)
- Give me an example of when you showed initiative and took the lead. (Assertiveness and Initiative)
- Tell me about a recent situation in which you had to deal with a very upset customer or co-worker. (Customer Service skills)

Behavioral Based Interview Questions

- Give me an example of a time when you set a goal and were able to meet or achieve it. (Time Management and planning skills)
- Tell me about a time when you delegated a project effectively. (delegation)
- Describe a time when you anticipated potential problems and developed preventive measures. (Risk management skills)