

Zorb FAQs

Things to know...

What is the The Zorb-tri-riffic?

We offer three different rides:

1. Zydro (wet) - Straight track
2. Zydro (wet) - Zig-Zag track
3. Zorbit (dry) - Straight track only

The Zorb-tri-riffic is a package where we have discounted the price for one person to take all three rides.

What do we wear to ride?

For a Zydro ride everything you wear will get saturated. Bathing suits are ideal, as are shorts, sweatpants and t-shirts. For a Zorbit ride you can wear ordinary clothes.

What are Zed and Zechron Packs?

The Zed and Zechron packs are branded clothing packs made from lightweight micro-fibre. Perfect for the gym, the beach, general fitness - and of course, your Zorb® Experience!!! Each pack consists of branded T-shirt, shorts, and towel, all in an easy-to-carry backpack. The Zechron pack is made of slightly higher quality material and allows you to customize your shirt and short sizes. What better way to remember your Zorb® Experience???

Do children need to have parental consent?

Yes. Any one under the age of 18 must have the consent of a legal guardian. If a child is traveling without their guardian a consent form can be filled out in advance. This form can be obtained from our website or you can send us an email to request it. The form can be emailed to us at consent.smoky@zorb.com or faxed to us at 865-428-2225.

I am traveling with a group - can the group leader consent?

Yes. If the group leader has a consent from your parents or is acting as your guardian while you are with them we will accept the group leader providing consent. This can be emailed to us at consent.smoky@zorb.com or faxed to us at 865-428-2225.

What are the ride restrictions?

Zydro (wet):

- Single person, max. weight = 286 pounds (130kgs)
- Up to three people, max. weight = 550 pounds (250kgs)
- No minimum height limit.

Zorbit (dry):

- Single person only, max weight = 220 pounds (100kgs)
- Minimum height single person = 5'2" (1.6m)
- This ride is weather permitting
- Minimum age limit (all rides) = 8years

Note: The entry hole for the Zorb® Globe is approximately 2.3 feet in diameter but it can stretch further.

Can we make reservations?

Reservations are recommended for groups of 20+ people, they are not necessary if there are only a few riders.

We offer group discounts starting from 2 riders and the discounts increase with the more riders in the group. To find out about a discount for your group send an email to smoky@zorb.com with "Group Inquiry" in the subject line.

We look forward to hearing from you soon!



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